Unified Messaging Voice Mail

PhoneSoft® Unified MailCall® is a voice mail and unified messaging system delivering all your voice messages directly to your IBM Notes inbox. Access and manage voice, fax and email messages using a PC, laptop, smartphone, telephone or the Internet. With voice mail in your Notes inbox you will see who has left a voice message. This makes prioritization of message playback easier. Forward voice messages via email with your voice or text annotations. PhoneSoft unified messaging also incorporates an automated attendant that quickly and efficiently directs incoming calls.

VoiceMemo

With VoiceMemo™ now you can reply to an incoming email with a voice message. Just select the message, click the PhoneSoft button and your phone will ring. Record your message over the phone and the WAV file will appear in Notes ready to be sent. Anyone with a multimedia PC or PhoneSoft unified messaging can listen to your voice message. Also Sametime users can send a voice message to contacts.

Mobile Access to Email, Calendar & Address Books

When you are out of the office you can listen to your incoming email messages using any telephone. Email is instantly converted on-the-fly to synthesized speech. Reply to an email with a voice message. Forward, save, delete or even fax your incoming email. You also have phone access to your Calendar

Domino Telephony Applications

PhoneSoft provides much more than unified messaging capabilities. Whether it's developing a simple autoattendant script, capturing voice messages in a special NSF or building an interactive voice response (IVR) application, PhoneSoft enables rapid and low cost custom development, e.g. mobile users can now have telephone access to their CRM appliction. PhoneSoft is also delivered with sample modules which are open for development.

Reliable, scalable, proven

PhoneSoft unified messaging software runs on a networked PC with Windows operating system and any Notes client or Domino server. The PhoneSoft server uses SIP protocol or digital/analog voice boards to connect to the telephone system (e.g. Aastra, Alcatel, Avaya, Cisco, Mitel, NEC, Nortel, Panasonic, Siemens, etc.). Voice messages are stored in each user's inbox as MP3 files at 2kb/second compression. PhoneSoft scales to support any number of servers or users.

PHONESOFT PRODUCT OVERVIEW

Unified MailCall for Notes is a full featured voice mail and unified messaging system for IBM Notes. Callers can be welcomed by a powerful auto-attendant. Includes *Mobile Access for Notes* to access Notes Email, Calendar & Address Books, CRM, etc. Voice mail stored in Notes inbox and accessible anytime, anywhere by PC, laptop, smartphone, telephone and the Internet.

Mobile Access for Notes is a stand-alone module for those organizations that wish to retain their existing voice mail system but want some unified messaging capabilities. Includes a powerful multi-lingual IBM Notes Email reader, access to Calendar & Address Books, CRM systems or any NSF.

Telephony SDK for Notes is used to build simple or complex computer telephony applications for Notes, e.g. helpdesk, screen pop, faxback, fill out forms by phone, telephone update of NSF. Develop your own applications or we can do it for you.

PhoneSoftFAX for Notes is a powerful network fax server built on Notes. Send and receive faxes from the desktop or laptop. Notes-based administration.

> *"There really is no magic about it,
> today we need voice, fax and e-mail in one place.
> That place is the IBM Notes inbox."*
>   Stuart Mc.Rae
>   Former Collaboration & Social Business Evangelist - IBM

PhoneSoft

PhoneSoft Unified MailCall Features

for BUSINESS PROFESSIONALS
features that provide solutions • solutions that make sense

- Voice mail and unified messaging working with any traditional or VoIP telephone system
- Voice, fax and e-mail messages in your Notes inbox - simple and convenient
- Access and manage all your messages using a PC, laptop, smartphone, telephone or the Internet
- Reply to an incoming e-mail with a voice message - that's quicker than typing text - send a voice message to a Sametime contact
- Click to instantly ring the phone of a colleague who has sent an e-mail
- Travel without a laptop - listen to your e-mail over the phone and reply with a voice message
- Access Notes Calendar, Address Books, CRM package or any NSF - listen to the information you require, even change field status by telephone
- Speech recognition and multi-lingual text-to-speech
- Flexible automated attendant, call pursuit and paging features make you more accessible

for SYSTEM ADMINISTRATORS
saves time • lowers total cost of ownership

- Built on IBM Notes - easy installation and administration using the Domino Directory
- Full Notes security and privacy
- Standard MP3 recording
- Voice file compression as low as 1KB/second
- Continues to take voice messages in the event of a Domino server or network failure
- Supports a wide array of network fax servers and pager gateways

Minimum PhoneSoft server requirements

- Intel 32bit/64bit - 1 GB RAM - 10 GB hard disk
- Windows 10, 2012 or 2016 operating systems
- Notes Client or Domino Server 8.x, 9.x or 10.x
- SIP protocol or Dialogic voice board

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Free Evaluation Software
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Founded in 1999, **PhoneSoft** is

an **IBM Advanced Business Partner**

and leader in Unified Messaging for

IBM Notes and Domino which

power the communications infrastructure of

businesses worldwide. The PhoneSoft award

winning products are certified and are

sold through a global network of IT

system integrators

Advanced Business Partner IBM

Reseller